

Website Privacy Notice

Operation Cleft is committed to respecting the privacy of your personal information collected from its website. This website Privacy Notice explains our policy for dealing with personal information that we collect through our website under the domain name Operation Cleft.

Throughout this Privacy Notice, we refer to your "personal information" which means information that identifies you as an individual or from which your identity can be reasonably ascertained. Your home address and home telephone number are examples of personal information.

We will post any changes to this Privacy Notice on the Operation Cleft Site, so we encourage you to check this Privacy Notice from time to time.

Information collected on this website

The information about you that we may collect through the operation Cleft Site includes any messages or comments you submit to us via the Operation Cleft web site. This includes:

- any details you provide to us as part of a payment or donation process;
- any messages or comments you email us which may include personal information such as your name and email address;
- your email address if you subscribe to our newsletters or mailing lists.
- in common with many websites we may also collect aggregated information which tells us about visitors to the Operation Cleft Site but not the identity of those visitors. For example, In order to administer and improve the Operation cleft website we may collect information about the date, time and duration of visits and which pages are most commonly accessed.

You may browse through information-only areas of the Operation Cleft Site without providing any personal information to us.

Operation Cleft respects the privacy of all current and prospective supporters. If you do not wish to receive communication (via mail, email or phone) from us, please contact us via info@operationcleft.org.au.

Cookies

Like many websites, the Operation Cleft Site may use "cookies" which store some information on computers accessing the Operation Cleft Site. Cookies may be used to manage security and store information about the type of browser being used. With most Internet browsers, users can erase cookies from their computer, block all cookies, or receive a warning before a cookie is stored. However, some parts of this site may not function fully for users that disallow cookies.

Use and disclosure of information

In addition to providing our products and services to you, we may use or disclose personal information that we collect about you:

- -in accordance with privacy laws - to provide you with promotional information about fundraising activities
- for administrative purposes including research, planning, service development, security and risk management;
- to the extent that we are required or authorised by law to do so
- your information will not be sold or passed to a third party other than as detailed above

We may use and disclose aggregated non-personally identifying information collected through this Operation Cleft Site as part of our process of constantly improving the Operation Cleft site and our fundraising and promotional activities

How we handle email and "Contact us" messages

Operation Cleft may preserve the content of any email, or "Contact us" or other electronic message we receive. Any personal information contained in those messages will only be used or disclosed in ways set out in this Privacy Statement. The message content may be monitored for purposes including trouble shooting, compliance, auditing and maintenance, or where email abuse is suspected.

Links

The Operation Cleft site may, from time to time, contain links to the websites of other organisations which may be of interest to you. Linked websites are responsible for their own privacy practices and you should check those websites for their respective privacy statements.

Security

We use a number of mechanisms to protect the security and integrity of your personal information. Unfortunately, no data transmission over the Internet can be guaranteed as completely secure. So while we strive to protect such information, we cannot ensure or warrant the security of any information you transmit to us and you do so at your own risk. Once any personal information comes into our possession, we will take reasonable steps to protect that information from misuse and loss and from unauthorised access, modification or disclosure.

Contact details

If you have any questions or feedback about privacy, or wish to make a complaint about the way in which we have handled your personal information, you may contact us at info@operationcleft.org.au